

Knowledge Base Article

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Overview

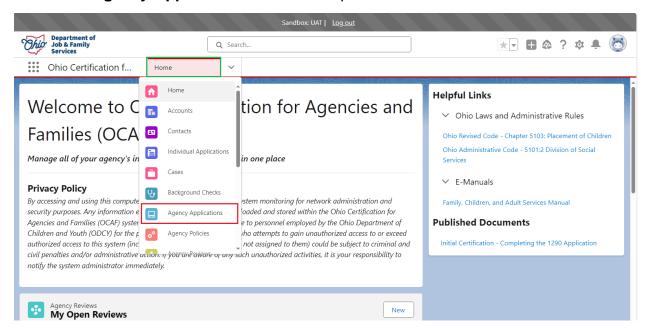
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This User Guide describes how a Licensing Specialist creates Review Tools for the Certification Application within the Ohio Certification for Agencies and Families (OCAF) system.

Navigating to the Applications

From the **OCAF Home** tab:

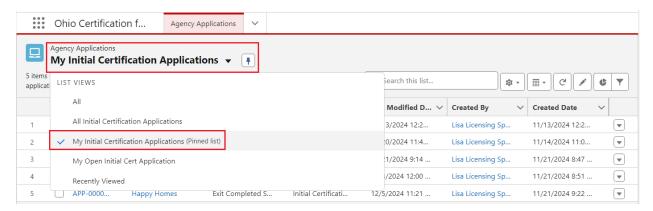
1. Select **Agency Applications** from the dropdown menu.



The **Agency Applications** screen displays with the user's pinned list view.

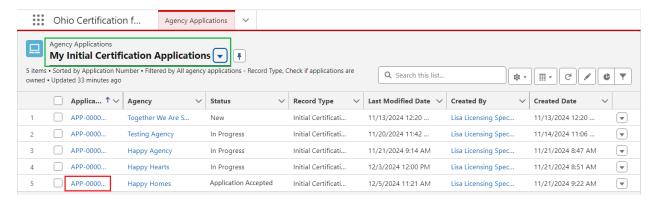
2. Select My Initial Certification Applications from the dropdown menu.

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My Initial Certification Applications displays.

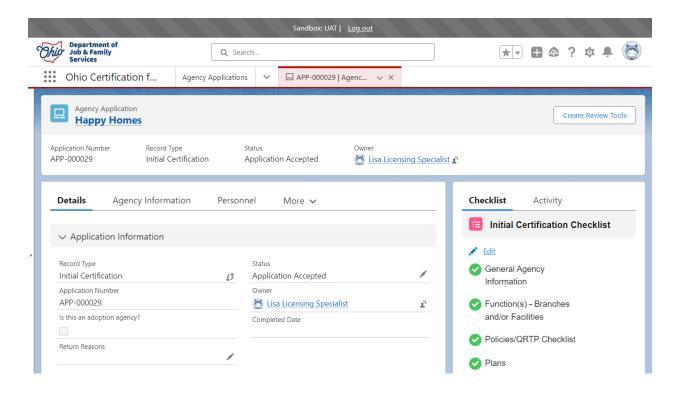
3. Select the appropriate **Application**.



The **Application Details** screen displays, defaulting to the Details screen.



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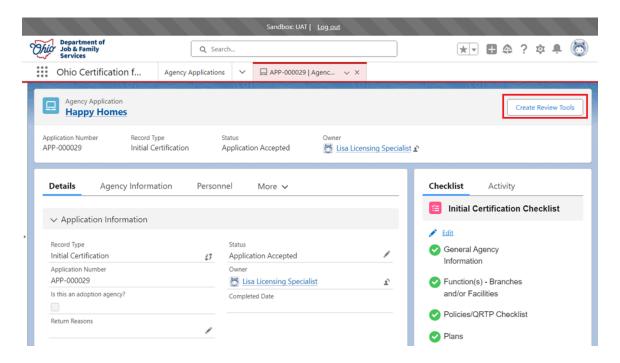


Creating Review Tools

1. Click on the Create Review Tools button.

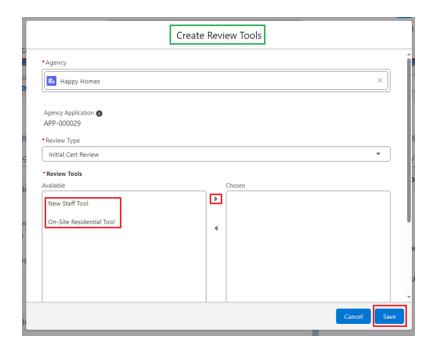


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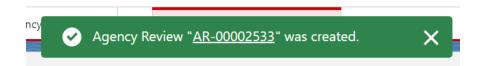
A Create Review Tools box displays.

- 2. Verify the **Agency** and **Review Type** is correct.
- 3. Select the **Available Review To**ols and click the **Arrow** to move the Review Tool to the Chosen box.
- 4. Click the Save button.



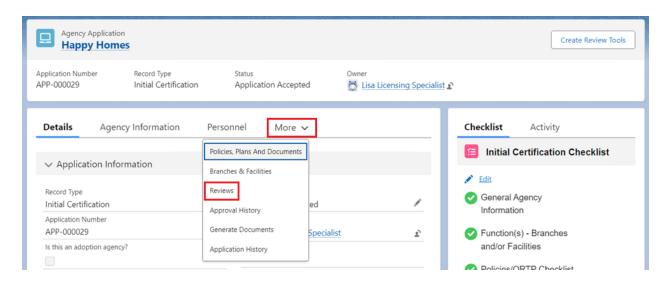
A message displays verifying the Agency Review was completed.





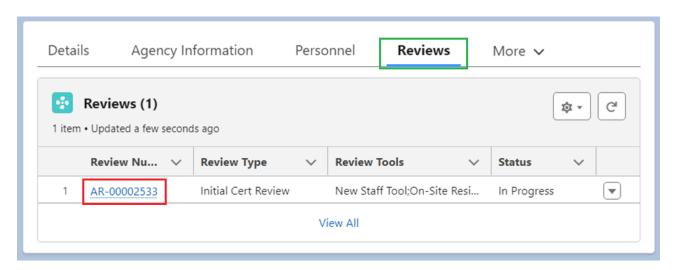
Completing Review Tools

 From the Application Details screen, select Reviews from the More dropdown menu.



The Reviews screen displays.

2. Select the appropriate Review Number.



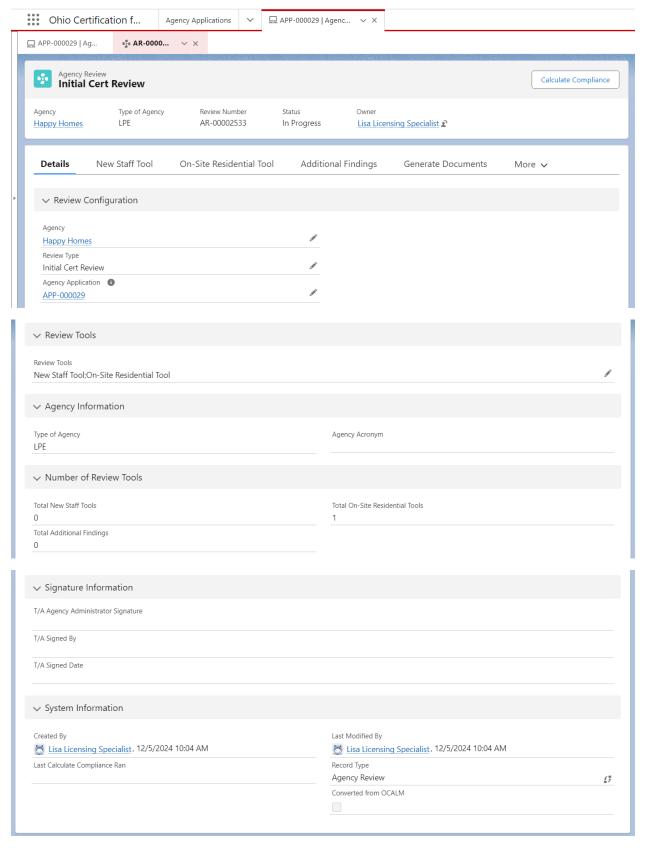
The Initial Cert Review screen displays. Defaulting to the Details tab.

Details Tab



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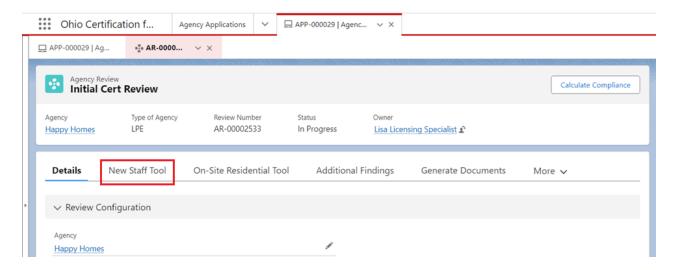
1. Review the Details screen.





New Staff Tool

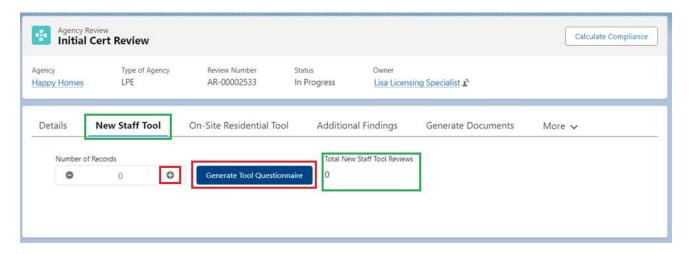
1. When finished reviewing the Details screen, click the **New Staff Tool** tab.



The **New Staff Tool** screen displays.

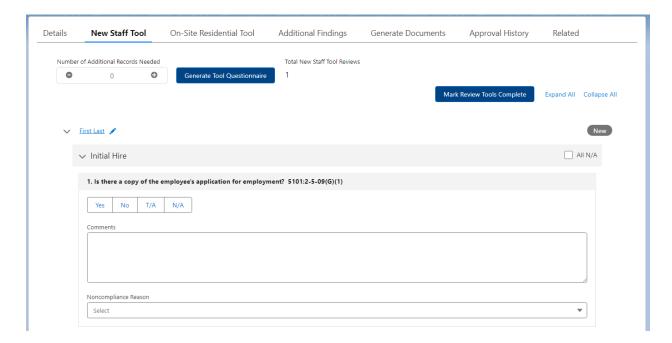
- 2. Click the **+ button** for Number of Records.
- Click the Generate Tool Questionnaire button.

Note: The **Total New Staff Tool Reviews** will display the total. This will change as New Staff is added to the new staff tool. Shown in green below.



The **Tool Questionnaire** displays.

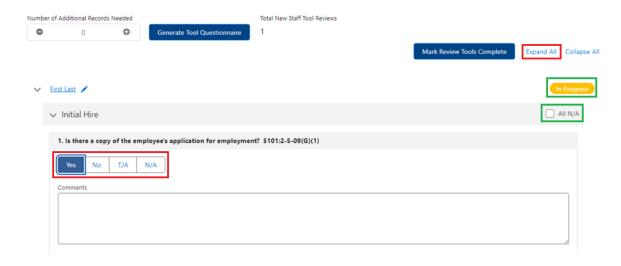




Note: The **First Last** link is editable. Click the icon to edit the label.

- 4. Click the **Expand All** link.
- 5. All Questions must be answered with Yes, No, T/A (Technical Assistance) or N/A.

Note: If No or T/A is selected, you must complete the **Comments box** and select a **Noncompliance Reason** from the dropdown menu.

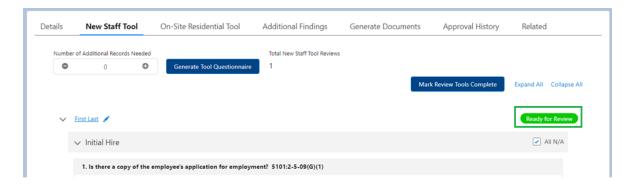


Note: If an entire section is considered N/A you may checkmark the **All N/A** box. Shown in green above.

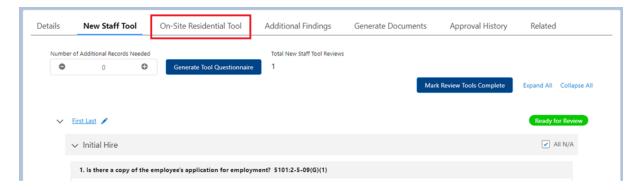
If further guidance is needed on answering the Questionnaire, please refer to this demo video: Review Tools Initial Certification Licensing Specialist



Important: You can see the Status of the Questionnaire has changed from New to In **Progress**. Once all the questions are completed, it will change to **Ready for Review**. Shown below.



6. When completed, click the **On-Site Residential Tool**.



The On-Site Residential Tool screen displays.

On-Site Resident Tool

1. Click **Expand All**.



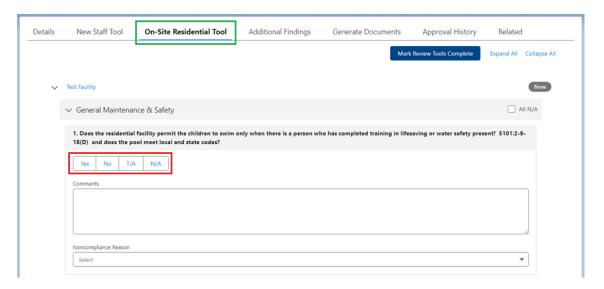
The **On-Site Residential Tool Questionnaire** expands.

2. All Questions must be answered with Yes, No, T/A (Technical Assistance), or N/A.

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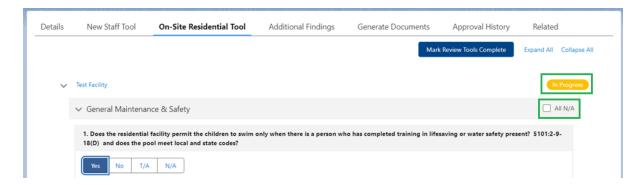
Note: If No or T/A is selected, you must complete the **Comments box** and select a Noncompliance Reason from the dropdown menu.



Note: If an entire section is considered N/A you may checkmark the **All N/A** box. Shown in green below.

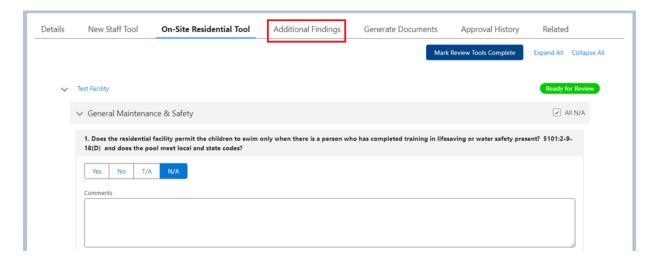
If further guidance is needed on answering the Questionnaire, please refer to this demo video: Review Tools Initial Certification Licensing Specialist

Important: You can see the Status of the Questionnaire has changed from New to In **Progress**. Once all the questions are completed, it will change to **Ready for Review**. Shown below.



3. When completed, click the **Additional Findings** tab.

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The **Additional Findings** tab displays.



Additional Findings Tab

- 1. Click the + button for Number of Additional Records Needed.
- Click the Generate Tool Questionnaire button.

Note: The **Total New Staff Tool Reviews** will display the total. This will change as Additional Records are added. Shown in green below.



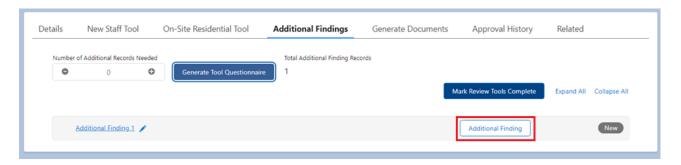
The **Additional Record** displays.

Note: The **Additional Finding 1** name link is editable. Click the icon to edit the label.

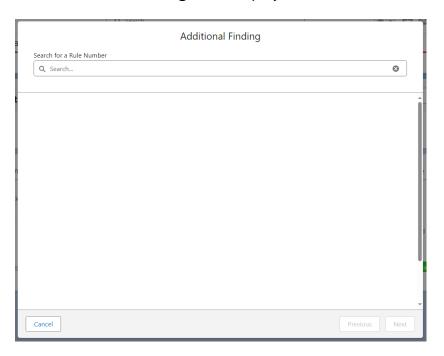
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3. Click the Additional Findings button.

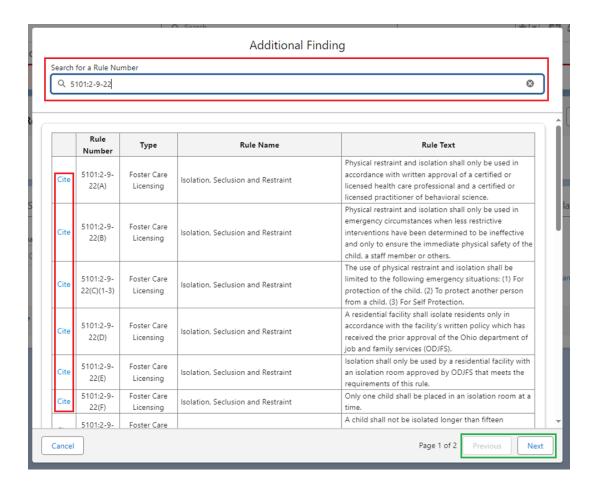


The **Additional Findings** box displays.

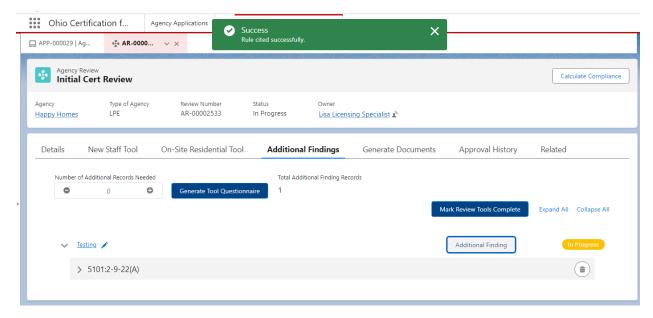


- 4. Enter the appropriate Rule Number.
- 5. Select the Rule Number needed by clicking the Cite button.

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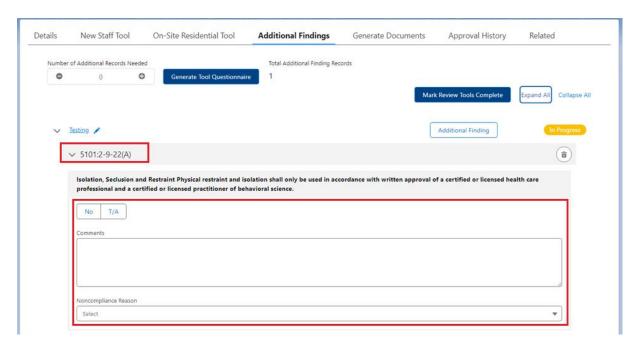
A message displays verifying the Rule Number was saved successfully and the Rule Number now displays on the screen.



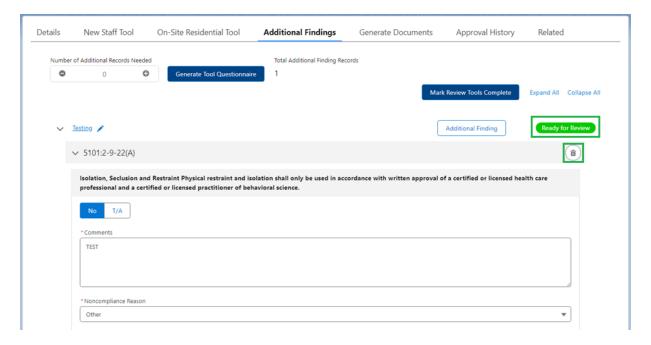
- 6. Click the **Rule Number** to expand the questionnaire.
- 7. Select **No or T/A** for the question.

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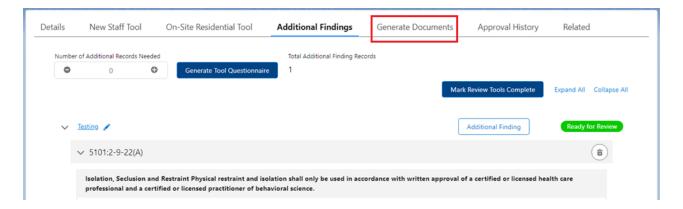
- 8. Provide a Comment.
- 9. Make a selection from the **Noncompliance Reason** dropdown menu.



Note: When completed, the **Status** changes to **Ready for Review**. You can delete this Additional Finding by clicking the trashcan icon.



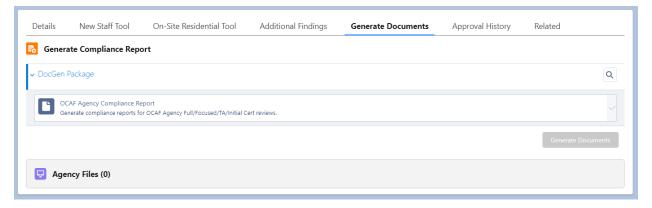
10. When completed, click the **Generate Documents** tab.



The **Documents** screen displays.

Generate Documents Tab

You can Generate the OCAF Agency Compliance Report through this tab. For the purpose of this User Guide, we will generate the report from a different screen, once the Compliance Summary has been completed. Please see below for an example of the Generate Documents screen while completing the Review Tools.

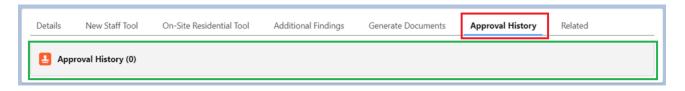


1. Click the **Approval History** tab.

The **Approval History** tab displays.

Approval History

This tab will display the **Approval History** for this applicant.



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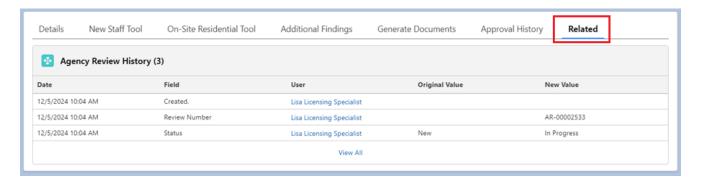
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1. Click the Related tab.

The **Related tab** displays.

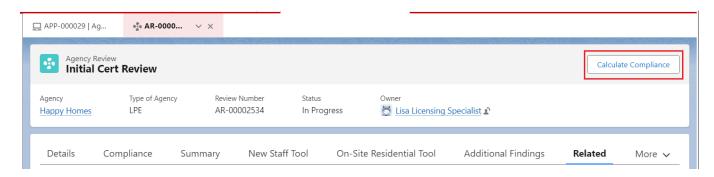
Related Tab

The Related tab displays the **Agency Review History**.



Compliance Summary

When done reviewing all the Review Tool tabs, click the **Calculate Compliance** button.



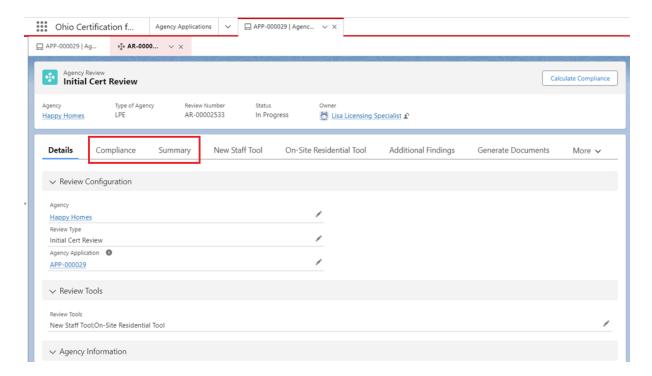
A message displays confirming the compliance was completed.



The system reloads the **Initial Cert Review** screen, defaulting to the Details tab, displaying two new tabs for the Licensing Specialist to review: The Compliance and Summary tabs.

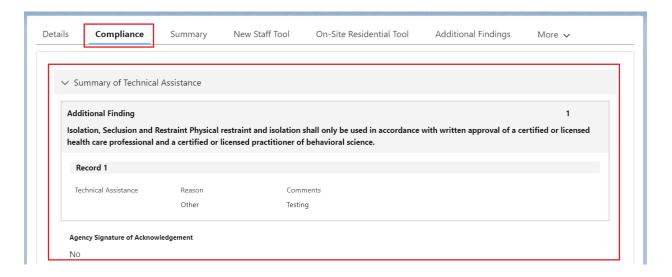
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1. Click the Compliance tab.

The **Compliance** tab displays, showing compliance records completed with review tools.

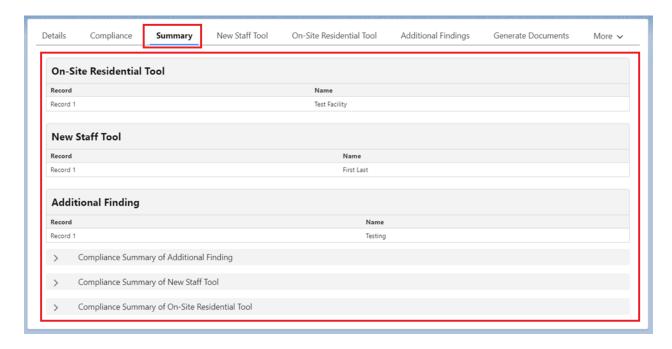


2. When done reviewing, click the **Summary Tab**.

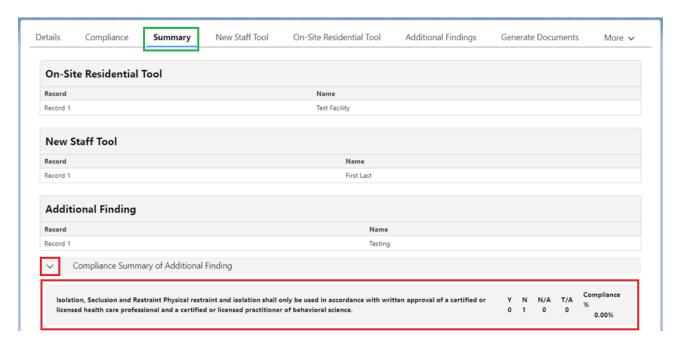
The **Summary tab** displays, displaying an overview of the review tools completed.



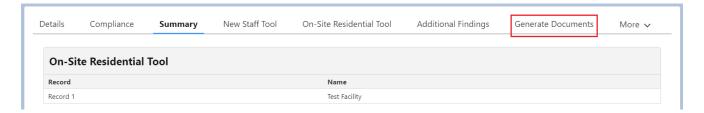
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3. To view the Compliance Summary of Additional Finding, New Staff Tool, and On-Site Resident Tool, select the arrows next to each to expand.

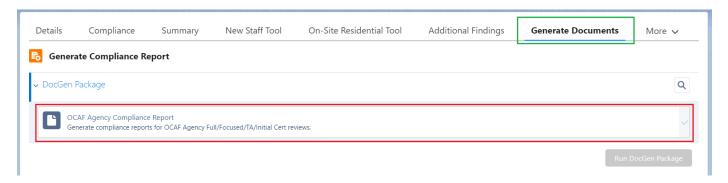


When done reviewing the compliance and Summary tabs, click the **Generate** documents tab.



The **Generate Documents** screen displays.

4. Click the OCAF Agency Compliance Report button.



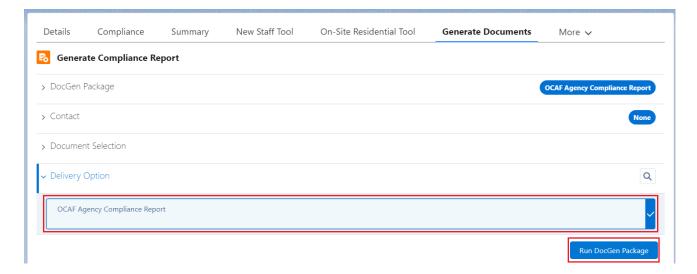
The screen expands.

5. Click the **Delivery Option** section.

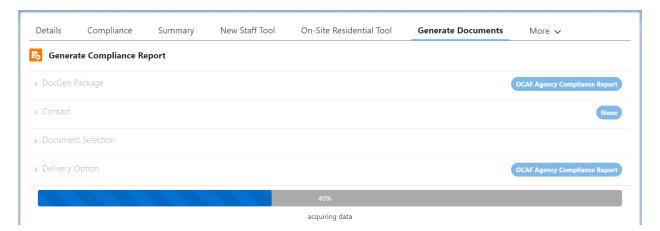


- 6. Select the OCAF Agency Compliance Report.
- 7. Click the Run DocGen Package button.

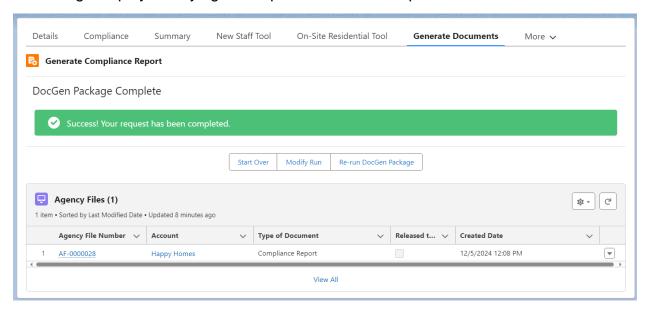
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The system processes the request, shown below.



A message displays verifying the request has been completed.



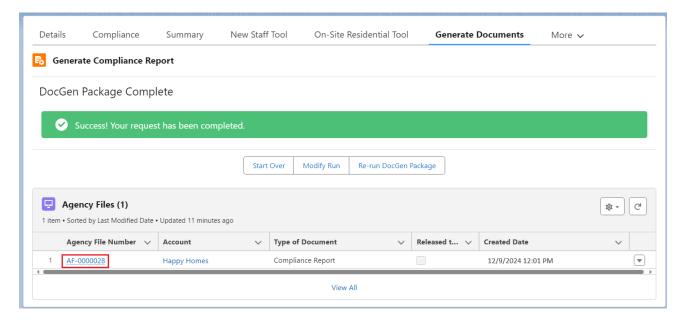


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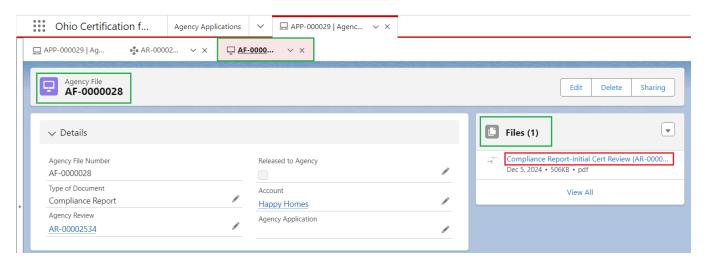
8. To View the **Compliance Report**, click the **Agency File Number** under Agency Files.

Note: Once the compliance report has been completed, the user may have to refresh the tab for the report to display in the Agency Files. It may take a moment to appear.

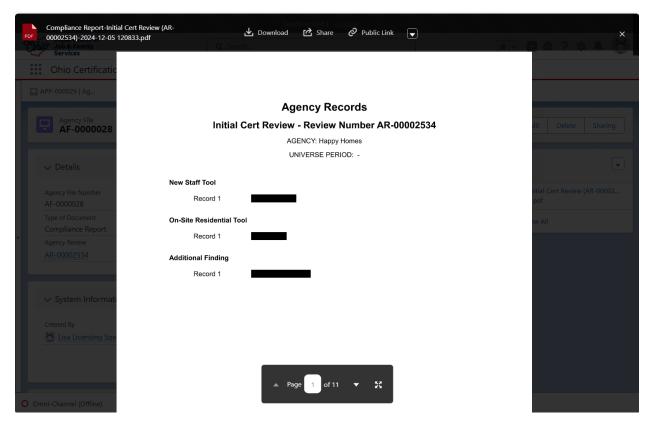


The Agency Files screen displays.

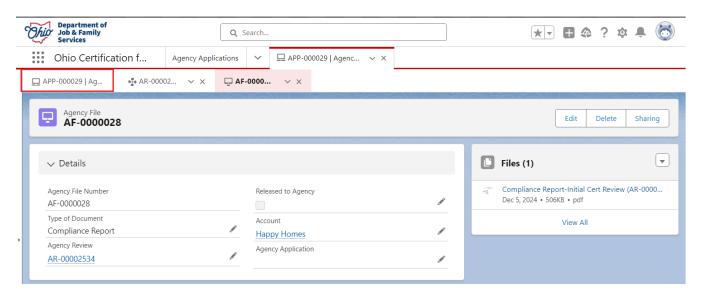
9. Click the **Compliance Report hyperlink** on the right side of your screen.



The **Compliance Report** displays.



- 10. Click the **X** to exit out of the Compliance Report.
- 11. Click the **Application Tab** to return to the application details screen.



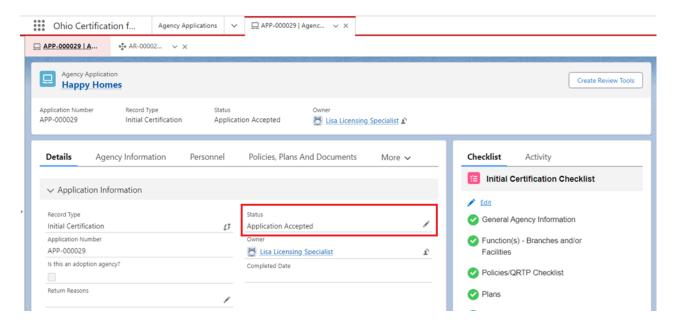
The **Application Details** tab displays.

12. Click the **Status** edit button.

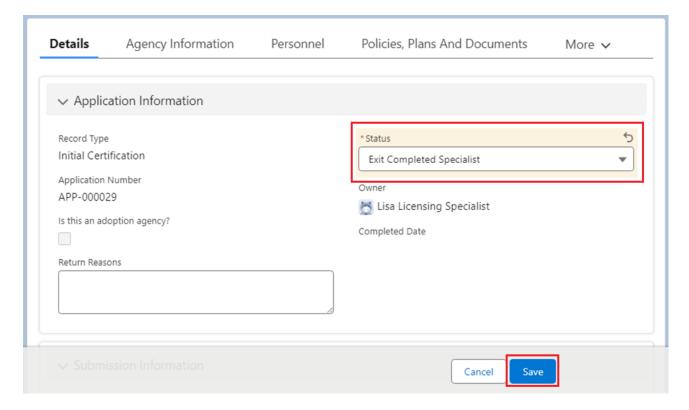
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- 13. Select Exit Completed Specialist from the dropdown menu.
- 14. Click the Save button.



The Application for Certification has now been sent to the Licensing Specialist Supervisor Queue for review.

For further guidance on Review Tools please refer to this demo video: Review Tools Initial Certification Licensing Specialist

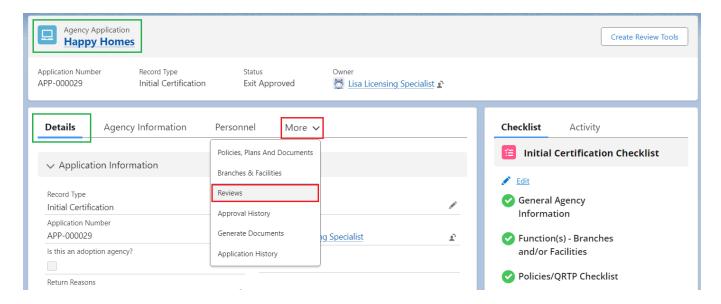


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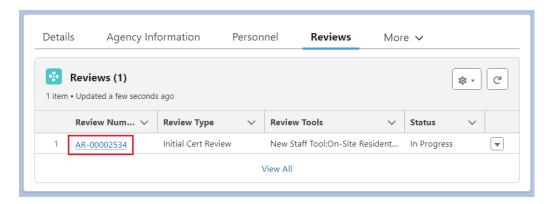
Review Tools Status

After the Supervisor reviews and approves the compliance summary, the Licensing Specialist will return to the Reviews screen.

1. From the **Applications Details** screen, select **Reviews** from the More dropdown menu.

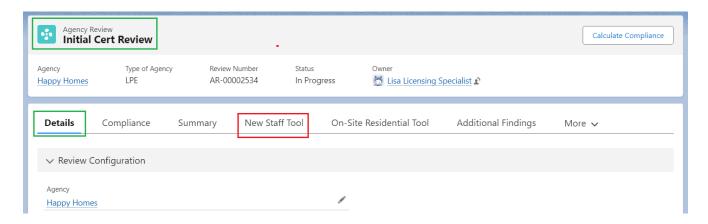


2. Select the appropriate **Review Number**.



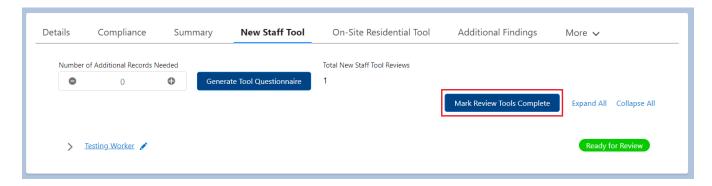
The Initial Cert Review screen displays, defaulting to the Details tab.

3. Click the **New Staff Tool** tab.



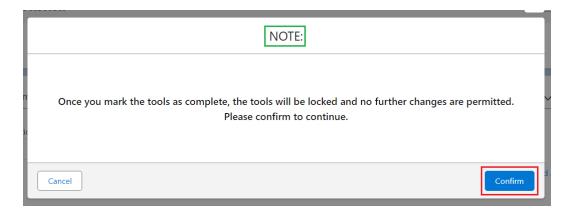
The **New Staff Tool** tab displays.

4. Click the Mark Review Tools Complete button.



A Note box appears verifying you want to continue.

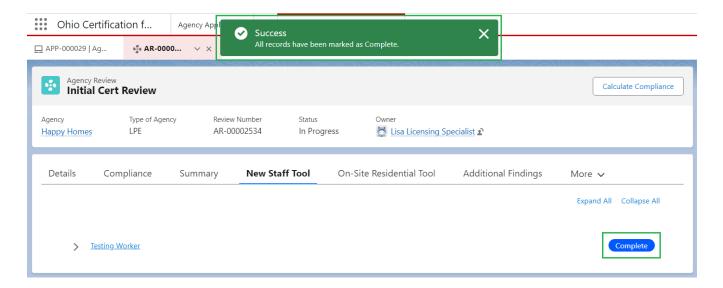
5. Click the **Confirm** button.



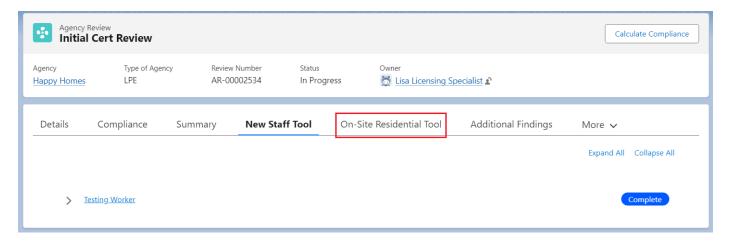
A message displays verifying the records were saved as complete.

Note: The New Staff Tool is now showing Complete, shown in green below:

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6. Click the On-Site Residential Tool tab.



The **On-Site Residential Tool** screen displays.

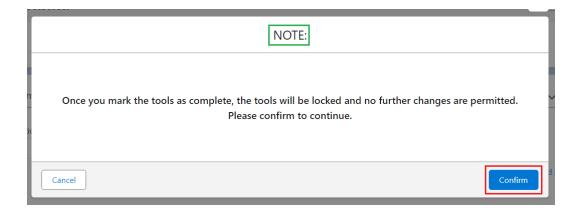
7. Click the Mark Review Tools Complete button.



A Note box appears verifying you want to continue.

8. Click the Confirm button.

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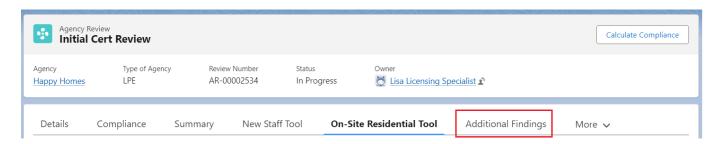


A message displays verifying the records were saved as complete.

Note: The On-Site Residential Tool is now showing Complete.



9. Click the Additional Findings tab.

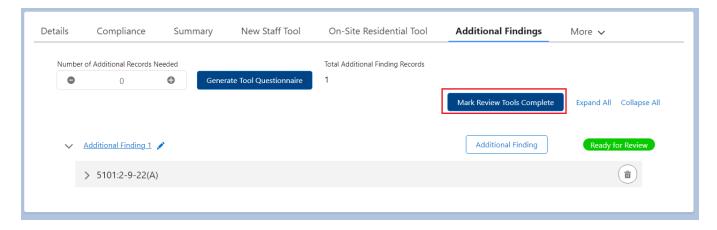


The **Additional Findings** screen displays.

10. Click the Mark Review Tools Complete button.

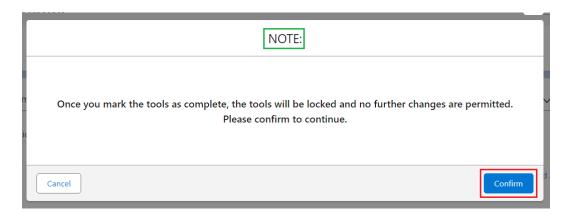
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A Note box appears verifying you want to continue.

11. Click the **Confirm** button.



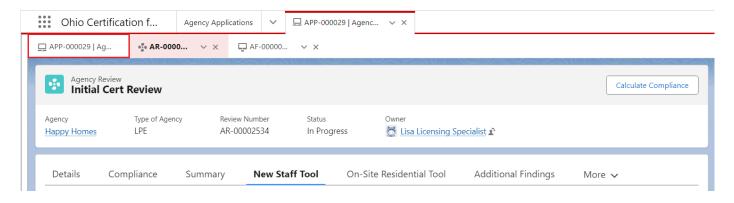
A message displays verifying the records were saved as complete.

Note: The Additional Findings is now showing **Complete**, shown in green below:



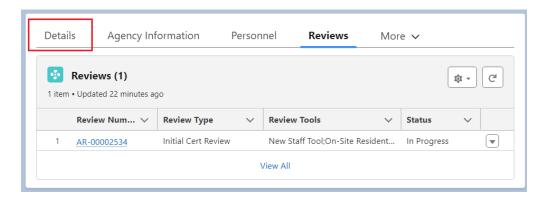
12. When Review Tools are marked completed, return to the application by clicking the **Agency Application** tab.

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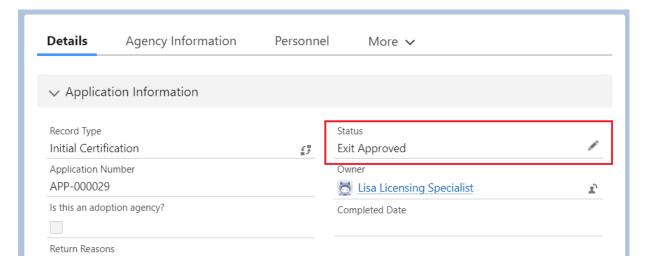
The **Application Details** screen displays, defaulting to the Reviews tab.

13. Click the **Details** tab.



The **Details** screen displays.

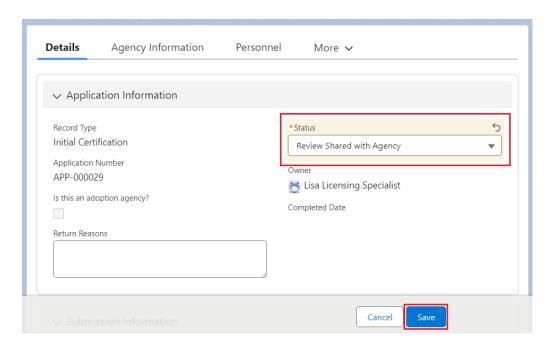
14. Click the Status Edit button.



15. Select Review Shared with Agency from the status dropdown menu.

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16. Click the Save button.



The Agency Administrator will receive an email detailing the findings and will then proceed to Acknowledge and Sign to move forward with the application process.

Once the Agency Administrator completes this step, the Licensing Specialist receives a notification that the Agency Administrators signature has been provided. Proceed with this User Guide to mark the **Review Completed**.

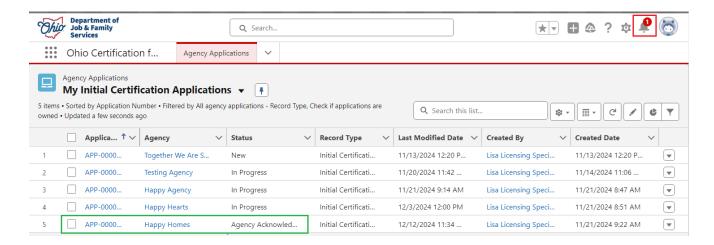
Review Completed

Once the Agency Administrator acknowledges and signs the Review Finding, the Licensing Specialist receives an alert within the OCAF system.

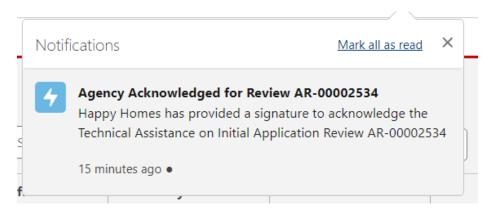
1. Click the **Notification** icon.

Note: The Application status is now showing as **Agency Acknowledged**. Shown in green below.

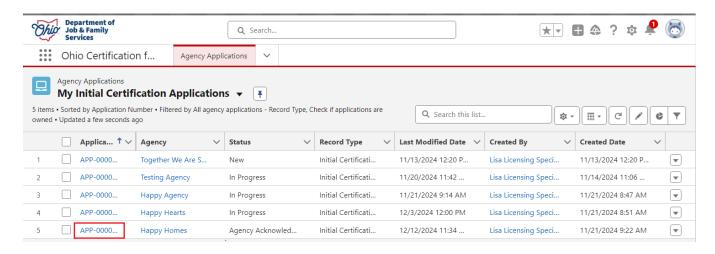
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The **Notification** displays.



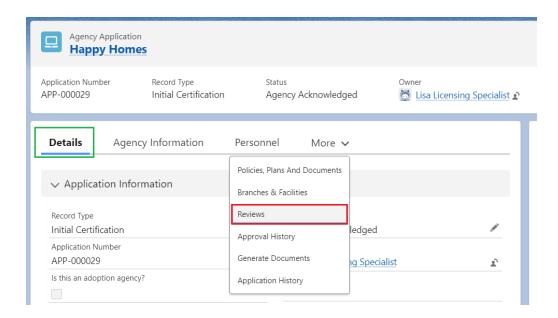
2. Select the **Agency Acknowledged** application from the My Initial Certification Applications list.



The **Application Details** screen displays, defaulting to the Details tab.

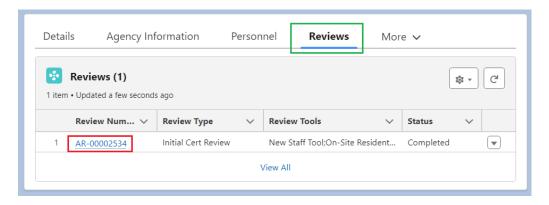
Select Reviews from the More dropdown menu.

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The Reviews screen displays.

4. Select the appropriate Review Number.



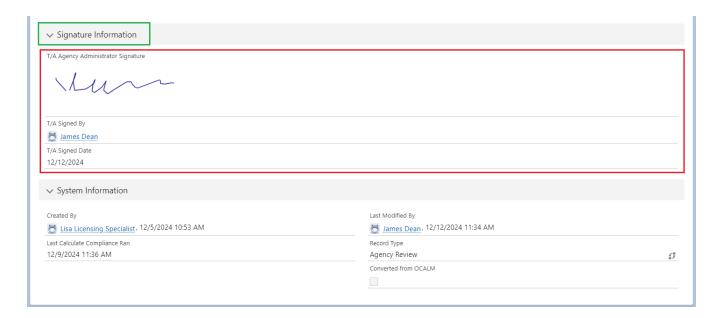
The Initial Cert Review screen displays.

5. You can view the **Agency Administrators** signature under the Signature Information section.

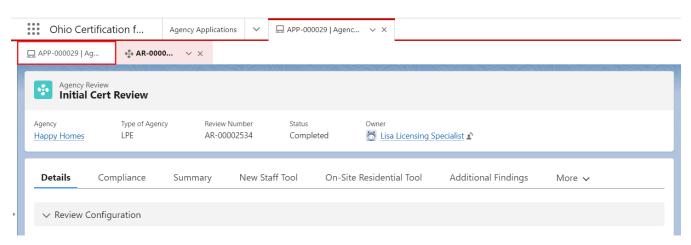
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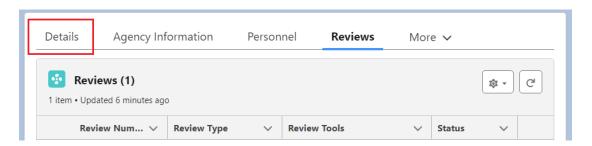


6. When completed reviewing any additional information or documentation the Agency Administrator provided, return to the Agency Details page by clicking the **Agency Application** tab.



The **Reviews** tab displays.

7. Click the **Details** tab.



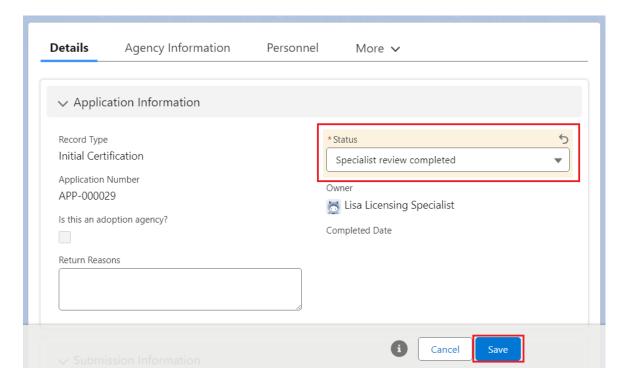
The **Details** tab displays.



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- 8. Click the Status Edit button.
- 9. Select **Specialist Review Completed** from the dropdown menu.
- 10. Click the **Save** button.

Note: The review is now locked, and edits cannot be made.



The Initial Review moves to the Supervisor Review Queue. The Licensing Specialist has now completed their portion of the Initial Review.

If you have additional questions pertaining to this Deployment Communication, please contact the <u>Customer Care Center</u>.